|  |
| --- |
| ADDENDUM ONE, QUESTIONS and ANSWERS |

Date: January 26, 2016

To: All Bidders

From:  Chris Kliment, Buyer

Department of Corrections

RE: Addendum for Request for Proposal Number 83044-O3

to be opened February 2, 2016 at 2:00 p.m. Central Time

#### Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder’s responsibility to check the State Purchasing Bureau website for all addenda or amendments.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Question Number | RFPSectionReference | RFPPage Number | Question | State Response |
| 1. |  |  | Is it preferred the Pharmacy Operations Manager be a Pharm.D.? | Suggest bidding current Non-PharmD/Operations model and separate PharmD/Operations model. |
| 2. |  |  | When referring to "returned medications" on page 29, section D, are you referring to medications owned by an inmate that is being returned upon release?  Medications refused by an inmate?  Medications an inmate brings to correctional center when admitted?  Please elaborate. | Our definition of “Owned” meds is any medication that has been in the possession of an inmate – these are always destroyed.Yes if never in possession of an inmate, the meds are returned to the Pharmacy for redistribution.Always Destroyed |
| 3. |  |  | Regarding mandatory training.  Could we see the existing training guidelines? | NDCS has a Staff Training Academy (STA).  NDCS staff are required to attend 3 weeks of classroom training within first 6 months of employment on correctional environment.  NDCS also assigns approximately 8 hours of annual (online) training courses. Fiscal Year 15-16 assignments included: Ethics, Reentry, Inmate Rules, Workplace Harassment Policy, Computer Usage Policy, Victims, EAP, Infectious Disease, Suicide, Sexual Abuse/Assault/PREA (Prison Rape Elimination Act), Correctional Safety, Driving State Vehicles that are grouped into 3 sections with a written test after each section. Approximately 3 hours at STA for Emergency Preparedness and approximately 1 hour Cultural Awareness.  |
| 4. |  |  | Has NDCS considered having the PIC do many of these tasks listed in porject requirements? | Yes, but current staffing levels primarily requires hands on operations. |
| 5. |  |  | Do you currently have a P&T committee? | Yes |
| 6. | Section II, L | 4-5 | Please describe in detail how the Evaluation of Proposals will be scored and weighted. |

|  |  |
| --- | --- |
| Evaluation Criteria | Possible Points |
| Part 1 ⎯ Corporate Overview | 175 |
| Part 2 ⎯ Technical Approach | 400 |
| Part 3 ⎯ Cost Proposal Points  | 230 |
| Total Points without Oral Interviews | 805 |

 |
| 7. | Section II, N | 5-6 | Is Form D a required form? | No |
| 8. | Section IV, D, 3 | 30 | When you state PharmD required representation at meetings, please clarify whether this is a contractor PharmD or NDOC PharmD (PIC)? | Currently it is NDCS PharmD |
| 9. | Section IV, D, 3 | 30 | Can PharmD be an Rph as both are licensed pharmacists and viewed the same by the NE Board of Pharmacy? | Yes |
| 10. | Section IV, D, 4 | 30 | Are routine, daily patient DUR reviews completed by NDOC State staff pharmacists? | CIPS software then reviewed by NDCS staff Pharmacists but open to Contractor proposals to improve process. |
| 11. | Section IV, E | 30 | Are the business hours of the NDOC changing to 7:30 a.m.-4 p.m.? Currently the “advertised” open hours of the NDOC Pharmacy are 7 a.m.-3:30 p.m. | Advertised hours will be by mutual agreement of NDCS and Contractor..  |
| 12. | Section IV, F | 30-31 | Please list all required monthly statistical reports. | Monthly reports will be mutually discussed and agreed upon by NDCS and Contractor. |
| 13. | Section IV, K | 31 | Paragraph 3 in this section refers to nursing staff vacancies. Will contractor be required to provide nursing staff? | No |
| 14. | Section IV, K  | 31 | Will contractual hours that are not fulfilled according to the contractual hours listed in the contract be evaluated weekly, monthly or annually? | Monthly |
| 15. | Section IV, L | 31 | Do contractors who do not have inmate contact have to complete 40 hours of in-service or will the guidelines pertaining to State non-contact employees also apply to contractors? | Yes |
| 16. | Section IV, L | 31 | Are contract employees eligible to take NDCS courses and in-service training? | Yes |
| 17. | Section IV, M, 5 | 32 | Is contractor responsible for recruiting physicians? | No |
| 18. | Section IV, N, 1 | 32 | Can PharmD be Rph as both are licensed pharmacists? | Yes |
| 19. | Section IV, N, 1 | 32 | .5 FTE current utilization—should contractor assume 1,040 annual hours of Pharmacist coverage and expect chargeback if 1,040 hours are not used during contract year? Additionally, would any hours over 1,040 be paid to contractor at hourly rate? | No, actual hours will be used.Yes |
| 20. | Section IV, N, 2 | 32 | RFP is asking for six (6) contracted Pharmacy Techs although only four (4) are currently listed in Attachment A Current Staff on page 42. Is it the intent to increase Pharmacy Tech Staff by 2 FTE’s? If so, will the State be hiring another staff Pharmacist in order to meet the Pharmacist/Tech ratios set by the Nebraska Board of Pharmacy? | The goal is to replace the four (4) temp staff.NoN/A |
| 21. | Section IV, N, 3 | 32 | Is the Medical Receiving Support Staff intended to replace the Auxiliary Temp Staff listed in attachment A, Pg. 42? | Yes |
| 22. | Section IV, N, 4 | 32 | Is the Integrated Courier Service 24/7 intended to replace current after hours emergency medication courier service or will it be replacing all courier and delivery services to all facilities during business hours as well (daily deliveries of medications to all facilities)? | Non-scored, but an option considered with a goal to phase in ALL Pharmacy delivery services 24/7 with exception to not include Work Ethic Camp (McCook). |
| 23. | Section IV, P, Monthly Inclusive Fees | 32 | How often is contractor PharmD (or Rph if allowed) representation required on site for meetings? | Quarterly, Monthly and as needed. |
| 24. | Section IV, P, Monthly Inclusive Fees | 32 | Does Drug Utilization Reviews refer to statistical monthly reviews or daily patient profile reviews? | Daily |
| 25. | Section V, B | 36 | Should technical proposal and cost proposal be submitted as two (2) separate documents? | Technical and Cost Proposal are presented separately. |
| 26. | Form D | 41 | 24/7 PharmD Oversight: Can this service also be provided by an Rph? | Yes |
| 27. | Form D | 41 | Will the software for the eMAR reside on NDCS servers? | To be determined with proposal |
| 28. | Form D | 41 | Who will be responsible for the cost of the interface development to the future eMAR and maintenance from CIPS, State of Nebraska or Contractor? | To be determined with proposal |
| 29. | Form D | 41 | Under Automation/Technology Systems, bullet point #1, does the term existing system refer to CIPS, the pharmacy information software? | No, CIPS is bullet point #2 |
| 30. | Form D | 41 | Under Automation/Technology Systems, bullet point #1, it refers to hardware and wireless implementation costs. It is our understanding that wireless is not available at all facilities so will the state be responsible for providing wireless access and ongoing maintenance costs? | Yes |
| 31. | Form D | 41 | 24/7 PharmD Oversight: Please clarify the intended use: to use as coordination of back-up pharmacy needs or pharmacist takes calls and actually goes to the NDOC pharmacy to fill scripts and deliver to facilities (only feasible for Lincoln facilities). Currently only State Pharmacists have keys and access security codes to enter the building. Would it be the assumption that 24/7 PharmD oversight be provided by State employees?  | Coordination of back-up needs.No |
|  |  |  |  |  |

This addendum will become part of the proposal and should be acknowledged with the Request for Proposal.